



Common Ground



REMOTE PEER WARMLINE SPECIALISTS

What makes us different

- Non-profit mission-driven, person-focused and team-oriented environment
- Organizational culture of mental and behavioral health support for all

What's in it for you

- Generous Paid Time Off
- Shift premiums
- Employer sponsored benefit and wellness plans
- Competitive wages

What you need to apply

- Permanent, year-round Michigan residency
- High School Diploma or GED equivalent
- MDHHS Certified Peer Support Specialist
- Minimum 1-year paid work experience as a MDHHS Peer Support Specialist
- At-home high speed internet on a private network
- A private, HIPAA compliant, dedicated office space

- **Full-Time & Part-Time Shifts Available**
- **Shift Premiums**
- **Paid Time Off**
- **Remote Position**
- **Must Reside in Michigan**

Day in the Life

- Login to helpline applications
- Accept incoming calls
- Support callers to develop their own coping skills and wellness plans
- Connect callers to the MiCAL crisis line, as needed
- Provide information on resources (i.e. homeless shelters, food pantries, mental health services, substance use treatment facilities, etc.)
- Document each encounter while on calls
- Receive and provide support among team members
- Maintain high level confidentiality

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Apply at: commongroundhelps.org/careers or use the QR Code!